

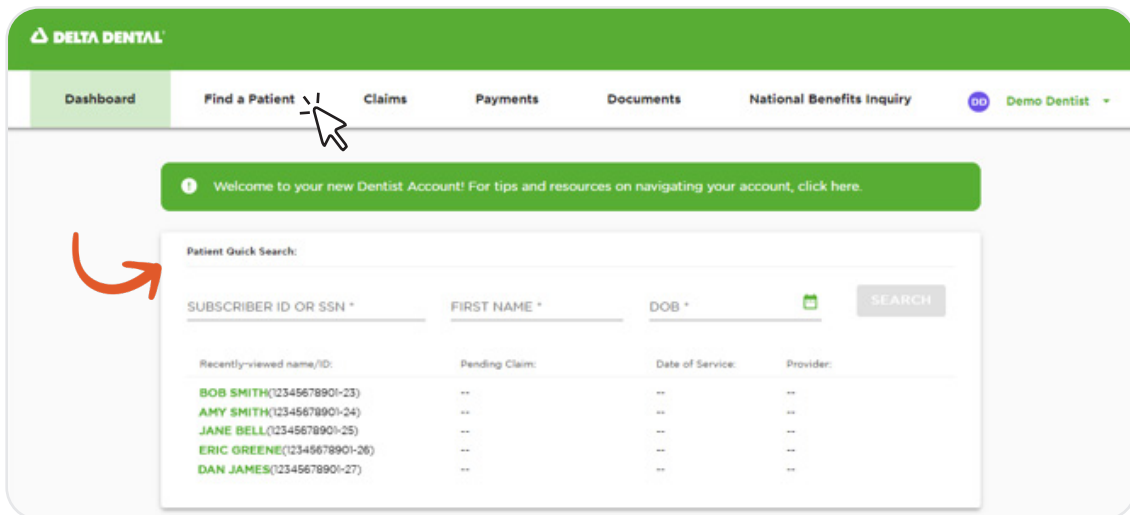
Procedure Code Look Up

Online Dentist Account

★ How to Look Up a Procedure Code

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The Procedure Code Look Up feature can be found in the **Coverage** tab of a patient's Benefits & Eligibility. First, pull up your patient either in the **Patient Quick Search** section on the Dashboard or through the **Find a Patient** tab.



DELTA DENTAL

Dashboard Find a Patient Claims Payments Documents National Benefits Inquiry Demo Dentist

Welcome to your new Dentist Account! For tips and resources on navigating your account, click here.

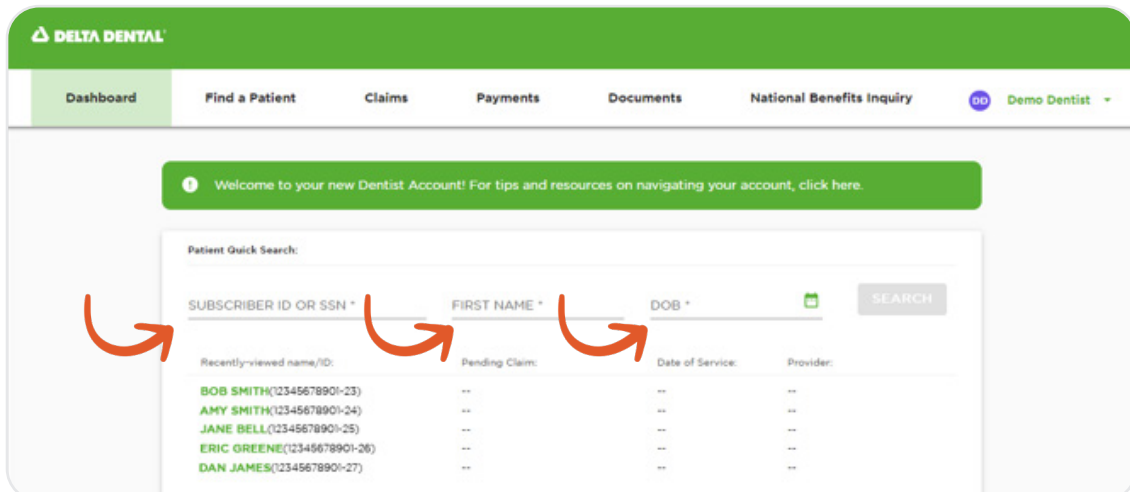
Patient Quick Search:

SUBSCRIBER ID OR SSN * FIRST NAME * DOB * SEARCH

Recently-viewed name/ID:	Pending Claim:	Date of Service:	Provider:
BOB SMITH(12345678901-23)	--	--	--
AMY SMITH(12345678901-24)	--	--	--
JANE BELL(12345678901-25)	--	--	--
ERIC GREENE(12345678901-26)	--	--	--
DAN JAMES(12345678901-27)	--	--	--

2

For either of these avenues, you will need the patient's Subscriber ID or SSN, First Name, and Date of Birth.



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Patient Quick Search:

SUBSCRIBER ID OR SSN * FIRST NAME * DOB * SEARCH

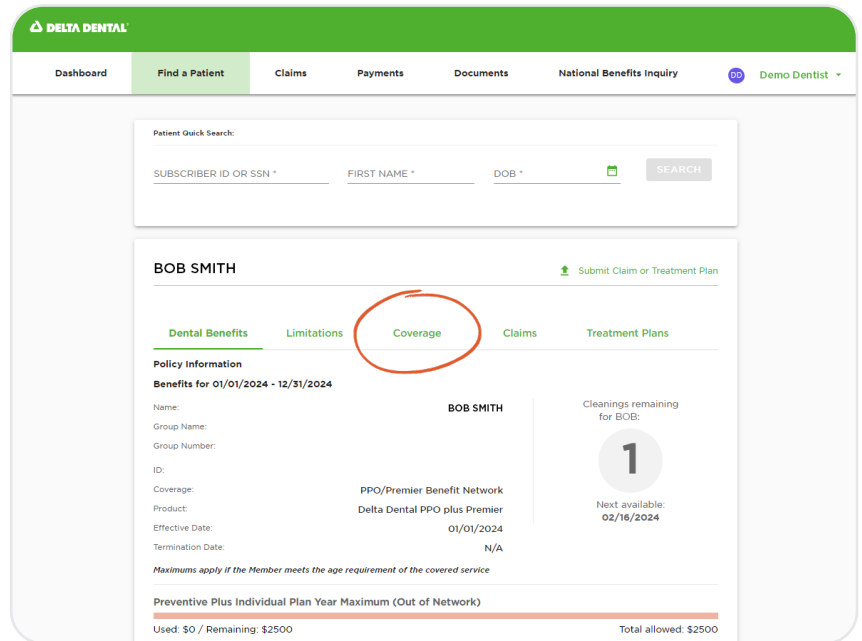
Recently-viewed name/ID:	Pending Claim:	Date of Service:	Provider:
BOB SMITH(12345678901-23)	--	--	--
AMY SMITH(12345678901-24)	--	--	--
JANE BELL(12345678901-25)	--	--	--
ERIC GREENE(12345678901-26)	--	--	--
DAN JAMES(12345678901-27)	--	--	--

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3 Once you have your patient's Benefits & Eligibility pulled up, navigate to the **Coverage** tab, by clicking on the word **Coverage** in green text.



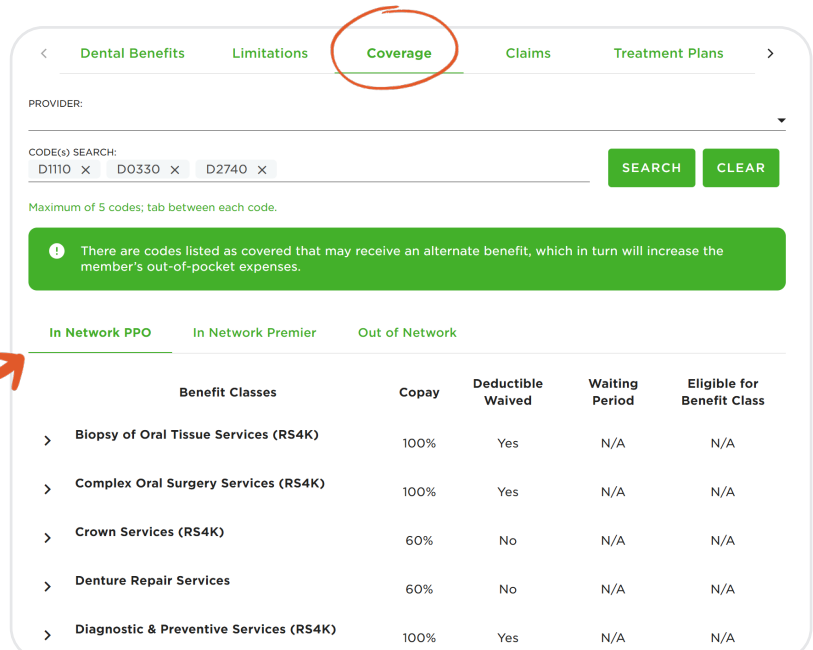
The screenshot shows the Delta Dental online dentist account interface. The 'Coverage' tab is highlighted with a red circle. The patient's name is BOB SMITH. The policy information section shows the following details:

- Name: BOB SMITH
- Group Name: BOB SMITH
- Group Number: BOB SMITH
- ID: BOB SMITH
- Coverage: PPO/Premier Benefit Network
- Product: Delta Dental PPO plus Premier
- Effective Date: 01/01/2024
- Termination Date: N/A

The 'Cleanings remaining for BOB:' section shows a large '1' and 'Next available: 02/16/2024'. The 'Preventive Plus Individual Plan Year Maximum (Out of Network)' section shows 'Used: \$0 / Remaining: \$2500' and 'Total allowed: \$2500'.

4 The **Coverage** tab provides the group coverage percentage by Benefit Classes, this does default to PPO coverages.

For Premier and Out of Network offices, click the corresponding coverage tab for your network participation.



The screenshot shows the Delta Dental online dentist account interface with the 'Coverage' tab selected. The 'CODE(s) SEARCH:' section shows the following codes: D1110, D0330, and D2740. The 'Maximum of 5 codes; tab between each code.' message is displayed. A green banner indicates: 'There are codes listed as covered that may receive an alternate benefit, which in turn will increase the member's out-of-pocket expenses.'

The table below shows the benefit classes and their corresponding coverage details:

Benefit Classes	Copay	Deductible Waived	Waiting Period	Eligible for Benefit Class
Biopsy of Oral Tissue Services (RS4K)	100%	Yes	N/A	N/A
Complex Oral Surgery Services (RS4K)	100%	Yes	N/A	N/A
Crown Services (RS4K)	60%	No	N/A	N/A
Denture Repair Services	60%	No	N/A	N/A
Diagnostic & Preventive Services (RS4K)	100%	Yes	N/A	N/A

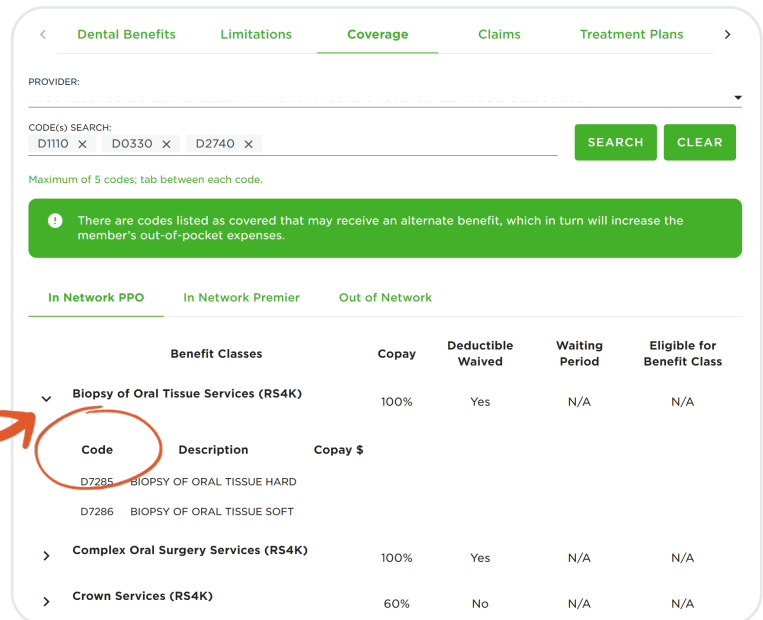
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Click the arrow next to each Benefit Class to view the CDT codes within the Benefit Class.



PROVIDER:

CODE(S) SEARCH: D1110 x D0330 x D2740 x SEARCH CLEAR

Maximum of 5 codes; tab between each code.

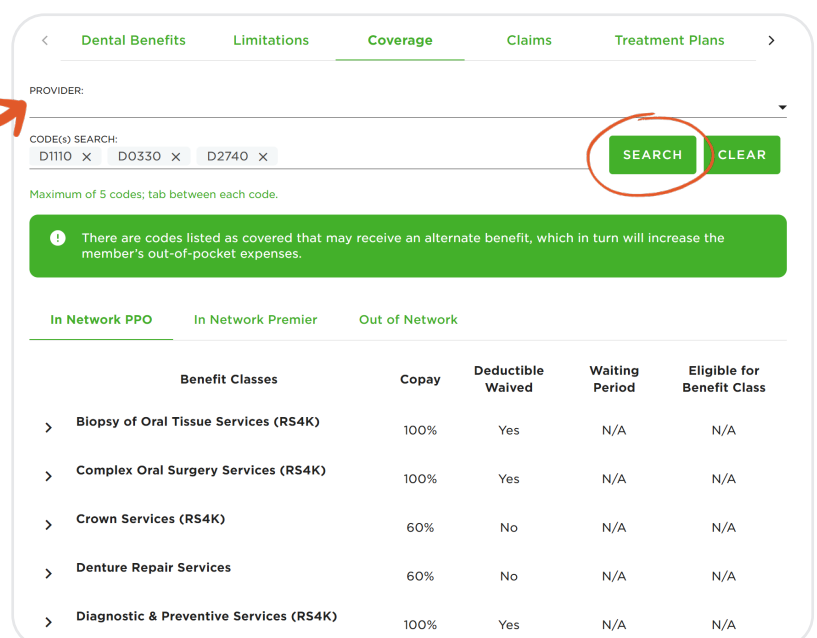
There are codes listed as covered that may receive an alternate benefit, which in turn will increase the member's out-of-pocket expenses.

In Network PPO	In Network Premier	Out of Network		
Benefit Classes	Copay	Deductible Waived	Waiting Period	Eligible for Benefit Class
<div> <div>▼</div> <div>Biopsy of Oral Tissue Services (RS4K)</div> </div> <div> <div>Code</div> <div>Description</div> <div>Copay \$</div> </div> <div> <div>D7285</div> <div>BIOPSY OF ORAL TISSUE HARD</div> <div></div> </div> <div> <div>D7286</div> <div>BIOPSY OF ORAL TISSUE SOFT</div> <div></div> </div>	100%	Yes	N/A	N/A
<div> <div>></div> <div>Complex Oral Surgery Services (RS4K)</div> </div>	100%	Yes	N/A	N/A
<div> <div>></div> <div>Crown Services (RS4K)</div> </div>	60%	No	N/A	N/A

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To utilize the Procedure Code Look Up feature in the **Coverage Tab**, select your dentist from the drop down for **Provider**. Type the CDT code(s) into the **Code Search** field and click the **Search** button.

You can search for up to five codes at a time. Be sure to add a space between each CDT Code using the space bar or tab button.



PROVIDER:

CODE(S) SEARCH: D1110 x D0330 x D2740 x SEARCH CLEAR

Maximum of 5 codes; tab between each code.

There are codes listed as covered that may receive an alternate benefit, which in turn will increase the member's out-of-pocket expenses.

In Network PPO	In Network Premier	Out of Network		
Benefit Classes	Copay	Deductible Waived	Waiting Period	Eligible for Benefit Class
<div> <div>></div> <div>Biopsy of Oral Tissue Services (RS4K)</div> </div>	100%	Yes	N/A	N/A
<div> <div>></div> <div>Complex Oral Surgery Services (RS4K)</div> </div>	100%	Yes	N/A	N/A
<div> <div>></div> <div>Crown Services (RS4K)</div> </div>	60%	No	N/A	N/A
<div> <div>></div> <div>Denture Repair Services</div> </div>	60%	No	N/A	N/A
<div> <div>></div> <div>Diagnostic & Preventive Services (RS4K)</div> </div>	100%	Yes	N/A	N/A

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7 A box will pop up with coverage information for those codes. The Benefit Class will list the payable provider networks followed by the benefit class and if the deductible applies or the CDT code is deductible exempt. These are divided by a backslash.

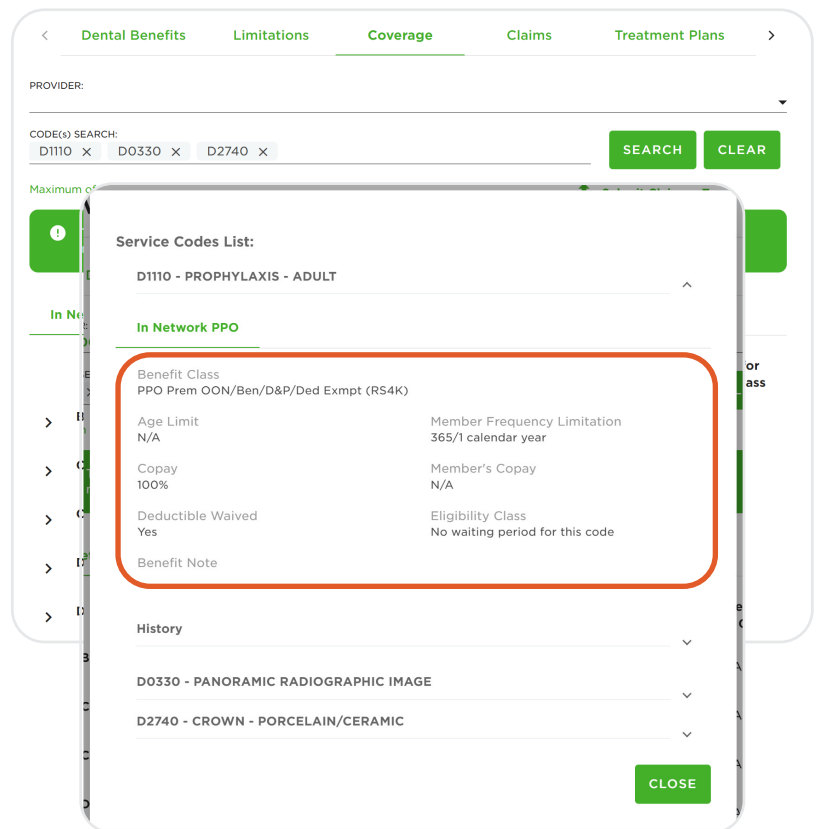
Age limitations will list under **Age Limit**. If there is no age limit, this will list as **N/A**.

Member Frequency Limitation lists any CDT code specific frequency limitations.

Copay lists the benefit coverage percentage.

If the plan has Deductible Waived, it will list **Yes** or **No** to indicate if the deductible is waived for the CDT code.

Eligibility Class lists if a waiting period applies for the CDT code.



Service Codes List:

D1110 - PROPHYLAXIS - ADULT

In Network PPO

Benefit Class	PPO Prem OON/Ben/D&P/Ded Exmpt (RS4K)
Age Limit	N/A
Member Frequency Limitation	365/1 calendar year
Copay	100%
Member's Copay	N/A
Deductible Waived	Yes
Eligibility Class	No waiting period for this code
Benefit Note	

History

D0330 - PANORAMIC RADIOGRAPHIC IMAGE

D2740 - CROWN - PORCELAIN/CERAMIC

CLOSE

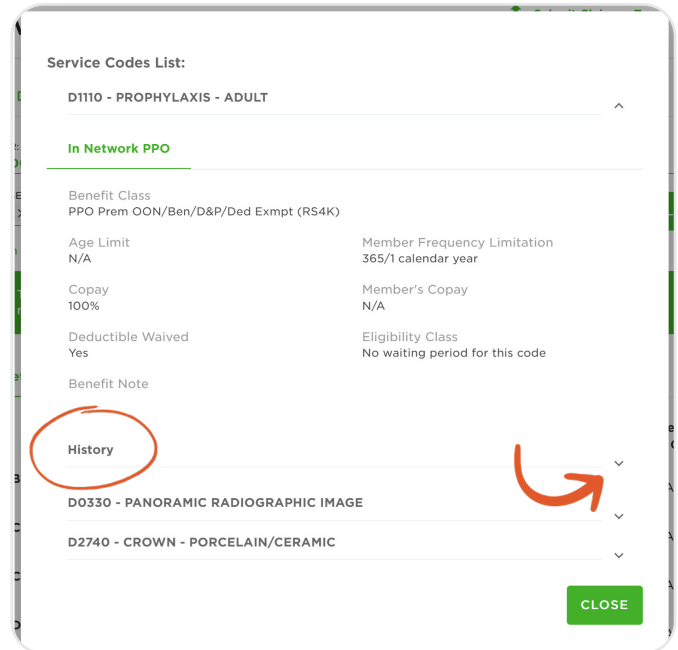
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Online Dentist Account

How to Look Up a Procedure Code

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Toward the bottom of the box you will see **History** with a clickable arrow to the far right.



Service Codes List:

D1110 - PROPHYLAXIS - ADULT

In Network PPO

Benefit Class
PPO Prem OON/Ben/D&P/Ded Exmpt (RS4K)

Age Limit
N/A

Member Frequency Limitation
365/1 calendar year

Copay
100%

Member's Copay
N/A

Deductible Waived
Yes

Eligibility Class
No waiting period for this code

Benefit Note

History

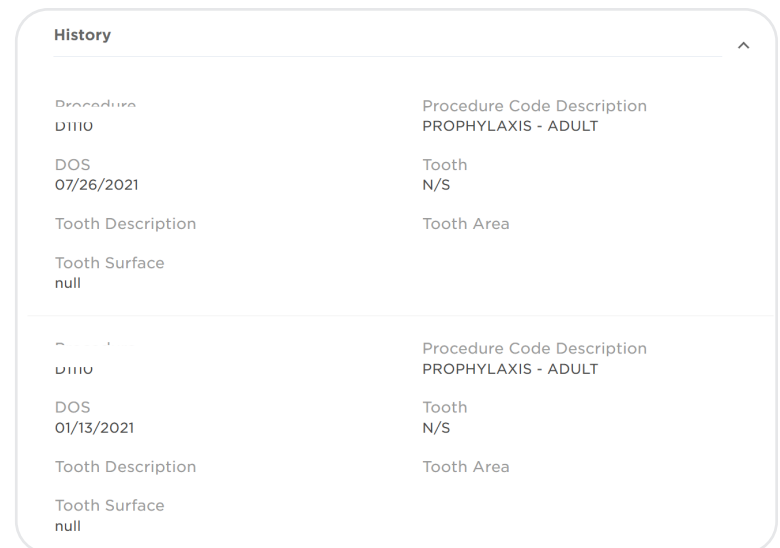
D0330 - PANORAMIC RADIOGRAPHIC IMAGE

D2740 - CROWN - PORCELAIN/CERAMIC

CLOSE

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Clicking on the down arrow will extend the box to show the patient's claim history for that CDT code for their plan history with Delta Dental of Kansas. This includes the date of service and any applicable area information.



History

Procedure	Procedure Code Description
D1110	PROPHYLAXIS - ADULT
DOS 07/26/2021	Tooth N/S
Tooth Description	Tooth Area
Tooth Surface null	
D1110	PROPHYLAXIS - ADULT
DOS 01/13/2021	Tooth N/S
Tooth Description	Tooth Area
Tooth Surface null	

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How to Look Up a Procedure Code

- 10 Once you close the box, you can clear the Code(s) Search field and search additional codes.

<
Dental Benefits
Limitations
Coverage
Claims
Treatment Plans
>


PROVIDER:

CODE(s) SEARCH:

D1110 x D0330 x D2740 x

SEARCH CLEAR

Maximum of 5 codes; tab between each code.

 There are codes listed as covered that may receive an alternate benefit, which in turn will increase the member's out-of-pocket expenses.

In Network PPO
In Network Premier
Out of Network

Benefit Classes	Copay	Deductible Waived	Waiting Period	Eligible for Benefit Class
> Biopsy of Oral Tissue Services (R54K)	100%	Yes	N/A	N/A
> Complex Oral Surgery Services (R54K)	100%	Yes	N/A	N/A
> Crown Services (R54K)	60%	No	N/A	N/A
> Denture Repair Services	60%	No	N/A	N/A
> Diagnostic & Preventive Services (R54K)	100%	Yes	N/A	N/A

Procedure Code Look Up

Watch Video

Watch this video to learn how to look up a produce code via the online dentist account.