



Innovation Today for a Stronger Tomorrow

Termination Dates

As part of the Technology Upgrade, Delta Dental of Kansas will be using a “to” date rather than a “through” date in regards to termination of coverage, **but what does that mean?**

The Termination Date will now be entered as the first date without coverage, i.e the date after coverage has ended. Currently, coverage is active through a particular date:

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Termination date = 12/31/2024

1/1/2024 **THROUGH** 12/31/2024. Last day of coverage is 12/31/2024.

Following our technology upgrade, it will be required to enter the date **AFTER** the last date of coverage or date up to which coverage was active.

Termination date = 1/1/2025

1/1/2024 **TO** (but not including) 1/1/2025. Last day of coverage is still 12/31/2024.

(The termination date is now the first day without coverage)

The dates a member is covered haven’t changed, this is just a formatting change as part of our upgrade.



Watch this video to learn more about termination dates.

We look forward to serving you better!

*We're here to help! Contact your Account Representative or email
upgrade@deltadentalks.com with any questions.*